

Senior Dental Equipment Engineer, leading toward department manager

Hague Dental

Midlands – with some travel

£ 40000 - £ 50000 per annum

Hague Dental sells, installs, repairs and services non-disposable dental products (chairs, x-rays etc). It also specialises in providing a turnkey service for dentists wishing to design, build, and fit out a new dental practice. The company has an excellent reputation and has won numerous awards.

An exciting opportunity exists as the company is expanding on its current dental services in both the East and West Midlands areas. We are looking for a senior engineer to help lead the company's expansion; being responsible for growing the engineering and servicing capability in the area, becoming our Midlands Engineering Manager.

The ideal candidate will be an experienced field service dental engineer who is looking to progress their career into a commercial role, to take more responsibility, but remain out in the field and on the tools as the operations expand.

The Role

You will be mostly in the field completing call outs and advanced repairs, but the role will also entail commercial duties, as outlined below. We estimate there being an office / field split of 1 day office, 4 days field per week. The role split will change as operations expand and we grow the engineering team in the Midlands.

- Learn about the Hague Dental business model and promote the business with customers including the full range of services we provide.
- Attend client premises to repair a full range of Dental equipment, including dental chairs, suction pumps, compressors, autoclaves, & X-Ray equipment.
- Ensure you maintain a stock of parts to complete any essential repairs in your van.
- Help manage the midlands depot's workshop and storage.
- Proactively source parts for your upcoming jobs.

Essential Criteria

- Minimum 5 years dental engineering experience required.
- An extensive background in dental field engineering, but we will provide manufacturer specific training.
- Demonstrable experience of managing and motivating of a team within a fluid working environment
- Self-motivated and able to work in an unstructured environment.
- Able to work under pressure, whilst maintaining a high level of customer service.
- Excellent written and verbal communication skills.
- Good planning and organisation skills – highly numerate with a keen eye for detail and a passion for accuracy.
- Must have full driving license.

Person specification

- You must possess excellent communication skills for effective interaction with diverse groups of people.
- Strong technical thought process to allow for engineering solutions.
- Polite, thoughtful, and friendly personality to be easily approachable by all persons.
- Ability to work effectively as part of a team.
- Ability to meet deadlines through multi-tasking.
- Confident to drive within the geographical area (**valid driver's license essential**).

Screening questions – must be able to answer Yes to all questions:

1. Do you have the right to live and work in the UK?
2. Do you have a valid UK driver's license?